

# **EXHIBIT C**

## **PART 1 OF 3**

***United States v. Charlie Javice and Olivier Amar***

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Summation on Behalf of Olivier Amar

# Mr. Amar and Ms. Javice Were Not on the Phone During Aug. 2 Emails

From: Charlie Javice [chjavice@gmail.com]  
 on behalf of Charlie Javice  
 Sent: 8/2/2021 10:30:13 PM  
 To: Olivier Amar [olivier@withfrank.org]  
 Subject: Re: List Count Report for 1201 Charlie Frank Revised-1201 ACC 08/02/21

I'm on it!! Let me get board approval and will be awesome

Charlie Javice

From: Olivier Amar <olivier@withfrank.org>  
 Sent: Monday, August 2, 2021 6:22:05 PM  
 To: Charlie Javice  
 Subject: Re: List Count Report for 1201 Charlie Frank Revised-1201 ACC 08/02/21

Would love this for Marketing Automation to boost our lists to market scholarships and class finder.

Nice!

Olivier

He On Mon, Aug 2, 2021 at 6:14 PM Charlie Javice wrote:

At the  
 Charlie Javice

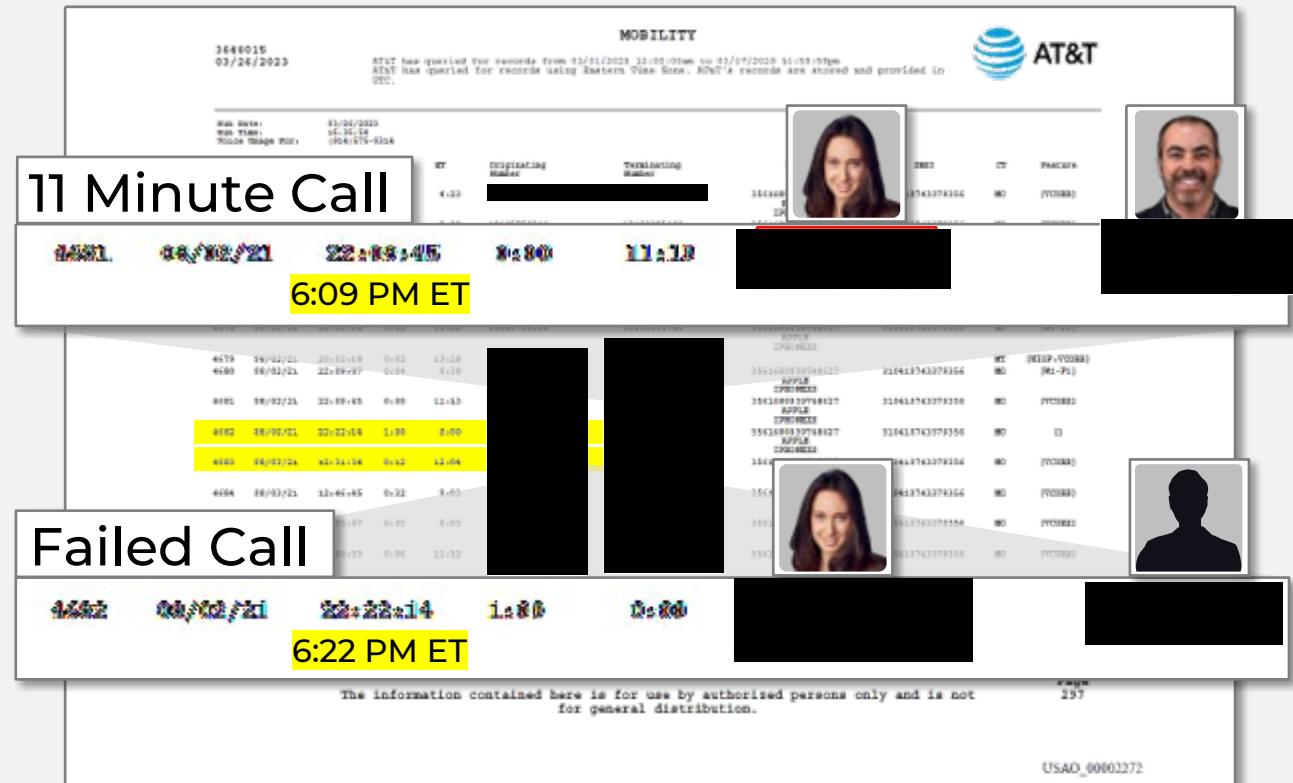
\*Q Co Em Pos Pho

From: Tani Ochs <tani.ochs@exactdata.com>  
 Sent: Monday, August 2, 2021 4:43:09 PM  
 To: Charlie Javice  
 Subject: List Count Report for 1201 Charlie Frank Revised-1201 ACC 08/02/21

Hello Charlie,

Attached you will find the revised count for your review. I found an error on the verbal qty I had provided the phone, so this works in your favor. I will work on a sample of this data. Thanks Tani

**GOVERNMENT EXHIBIT 1577**  
 S1 23 Cr. 251 (AKH)



**GOVERNMENT EXHIBIT 902**  
 S1 23 Cr. 251 (AKH)

**Consider the Defendants and the Evidence Separately**

**Burden of Proof Is on the Government Alone**

## **Reasonable Doubt**

## Mr. Amar's Role at Frank

## Mr. Amar's Job Was Marketing and Increasing Website Visitors

CROSS  
EXAMINATION



Mason Young  
Senior Vice President



- Q. So, when it came to issues about customer acquisition and retention, that was Mr. Amar's job, as far as you understood it?
- A. Correct.
- Q. And by that, just to be clear, meaning how did people come to the website? How did they acquire people; right?
- A. Correct.
- Q. Whether they did it through Instagram?
- A. Correct.
- Q. TikTok?
- A. Correct.
- Q. Google search?
- A. Whatever platforms Frank was using to acquire users; yes.

**Mr. Amar Did Not Lie To Anyone**

## The Government's False Promises

- “[Defendants] lied in emails, they lied to dozens of people”
- “Defendants said that they had over 4 million users . . . who created accounts and who gave . . . lots of personal information”
- “JP Morgan . . . will tell you that the defendants claimed that they had millions of users with accounts.”
- “[D]efendants told these same lies . . . Capital One.”
- “You will see a spreadsheet that the defendants created together that inflated the number of users they had by millions.”
- “You will hear from a lawyer who worked at Frank. You will see that the defendants lied to him.”

# Mr. Amar Did Not Lie To Anyone



Cowan, LionTree



Wims Morris, JPMC



Sweeney, JPMC



Young, Capital One



MacDonald, JPMC



Subramaniam, JPMC

Not A Single Witness Said He Lied

## Mr. Amar Did Not Lie.

### He Never Defined 4.25MM Users as FAFSA Customers to LionTree

#### CROSS EXAMINATION



Houston Cowan  
Analyst



- Q. Do you see that? Do you see that number 4.265?
- A. I do, sir.
- Q. I just want to be clear. Mr. Amar never explained to you what the 4.25 million meant in this spreadsheet; correct?
- A. Not to my recollection, no.

# Mr. Amar Did Not Lie: He Never Defined 4.25MM Users as FAFSA Customers to Capital One

## CROSS EXAMINATION



Mason Young  
Senior Vice President



Q. You learned about the number of customers that you thought Frank had within the first week or so of speaking to Ms. Javice; correct?

\* \* \*

A. Correct.

COURT: How many customers were [you] told . . . Frank had?

\* \* \*

WITNESS: 4.25 million users was disclosed in the first round of diligence.

COURT: **So you had that number in mind even before you met Mr. Amar?**

WITNESS: **Correct.**

## Mr. Amar Did Not Lie.

### He Never Defined 4.25MM Users as FAFSA Customers to JP Morgan

#### DIRECT EXAMINATION



Leslie Wims  
Morris

Head of Corporate  
Development

 JPMorgan Chase

- Q. In 2021 how many customer accounts did you understand Frank to have?
  - A. 4.25 million customer accounts.
- Q. What was that based on?
  - A. Based on information that was conveyed to the firm by Ms. Javice.

## Mr. Amar Did Not Lie.

### He Never Defined 4.25MM Users as FAFSA Customers to JP Morgan

DIRECT  
EXAMINATION



Alex Sweeney  
Executive Director

JPMorgan Chase

- Q. Who from Frank primarily spoke at the meetings you attended?
- A. Charlie Javice.
- Q. What, if anything, did Ms. Javice say about the number of Frank users?
- A. **She consistently represented** that Frank had 4.25 million customers that it signed up for the product.
- Q. And did **she** define the customer user?
- A. Yes.

## Mr. Amar Did Not Lie.

### He Never Defined 4.25MM Users as FAFSA Customers to JP Morgan

#### DIRECT EXAMINATION



Sindhu  
Subramaniam

Vice President,  
Corporate  
Development and M&A

 **JPMorganChase**

- Q. Who answered questions about Frank's user data?
- A. Charlie Javice.
- Q. How, if at all, did Ms. Javice define a user?
- A. She defined a user as someone with a first name, last name, e-mail address, and a phone number.
- Q. How many such users did Ms. Javice say Frank had, if she said so at all?
- A. 4.25 million.
- Q. At this meeting, was there discussion of Frank's website visitors?
- A. Yes.
- Q. **Who addressed that topic on behalf of Frank?**
- A. **Charlie again.**

# Mr. Amar Did Not Lie: The Government's Story vs. The Truth

## DIRECT EXAMINATION

Q. [W]here did you get your understanding of what Frank's 4.3 million users were?

A. From the company Frank.

\* \* \*

COURT: Who told you that?

WITNESS: The executives at the company.

COURT: Who told you that?

WITNESS: Charlie Javice, Olivier Amar, their company materials that they had prior. So, yeah.

MR. FERGENSON:

Q. Which Frank employees typically answered questions about Frank's users, Mr. Cowan?

A. That would be Charlie Javice and Olivier Amar.



## CROSS EXAMINATION

Q. [T]he only person you have a memory of providing you a definition of what a Frank user was, was Ms. Javice?

A. That is correct.

Q. **Not Mr. Amar?**

A. **I do not have a recollection of Mr. Amar.**

Q. So when you testified earlier about someone from Frank or the Frank employees providing a definition you always meant Ms. Javice; correct?

A. **My recollection was that it was Ms. Javice.**

# Mr. Amar Did Not Lie: The Government's Story vs. The Truth

## REDIRECT EXAMINATION



Houston Cowan  
Analyst



- Q. Mr. Cowan, who from Frank answered questions about Frank's users, typically
- A. Typically that was Charlie Javice and Matt Glazer.

## Mr. Amar Did Not Lie.

### The Government's Story vs. The Truth

CROSS  
EXAMINATION



Mason Young  
Senior Vice President



- Q. [Y]ou testified yesterday that after that meeting on June 23rd . . . that Ms. Javice said **she would get with her team and reconcile the data** and provide an updated document to the data room. Do you recall giving that testimony?
- A. I do.
- Q. But in fact, sir, isn't it true that what Ms. Javice said was **she would follow up on the numbers? Not the team; she would follow up on the numbers after the June 23rd call?**
- A. **That sounds right.**

## Mr. Amar Did Not Lie.

### Ms. Javice Represented All of Frank's Numbers to JPMorgan

#### CROSS EXAMINATION



Leslie Wims  
Morris  
Head of Corporate  
Development

 JPMorgan Chase

- Q. When you purchased this website, . . . did you know how many people visited that website?
- A. When we purchased the company and her product, **everything I knew about her business and her product was conveyed to us directly by Ms. Javice.**

## A Fraud Case with No Lie?

**“User” Means Many Things, Including A Website Visitor**

## “User” Means Many Things.

### Companies Like Frank Have Many Different Definitions of “User”

CROSS  
EXAMINATION



Mason Young  
Senior Vice President



Q. And you testified I think yesterday that companies similar to Frank have **many different definitions of a “user”**; that was your testimony yesterday, was it not?

A. **Correct.**

# “User” Means Many Things.

## Mr. Rowan Understood “User” to Mean Website Visitor

### CROSS EXAMINATION



**Marc Rowan**  
Member, Board of  
Directors

**F R A N K .**

Q. In your position with Apollo, have you been responsible for the purchase and sale of various companies before?

A. Yes. Numerous companies.

Q. Can you give a couple examples of companies we have heard of?

A. [...] Vail Resorts, Samsonite Luggage, Culligan Water, Ceasars Palace, Venetian Casino, National Law Journal, New York Law Journal; Florsheim, Converse.

COURT: In the period of July and August 2021, was there any discussion of numbers of customers that Frank had?

WITNESS: My recollection is that there were over 4 million customers and that by the end of the JPMorgan process, there were over 5 million customers.

MR. CHIUCHIOLO:

Q. Mr. Rowan, you understood that to be a reference to website visitors, correct?

A. **Users, website visitors, customers, one and the same.**

# “User” Means Many Things.

## Definition of User Depends on the Context

### REDIRECT EXAMINATION



Jennifer Wong  
Director of  
Marketing

F R A N K .

COURT:

And this [Google Analytics] . . . counts the numbers of people who visited the website, not the ones who were account holders.

WITNESS:

Yes.

COURT:

**Even though the same word “users” is used in connection with both?**

WITNESS:

**Yes.**

# “User” Means Many Things.

## In Google Analytics a “User” is a Website Visitor

### DIRECT & CROSS EXAMINATION



Jennifer Wong

Director of  
Marketing

F R A N K .

- Q. And you also mentioned Google Analytics. What is Google Analytics?
- A. It is a way to measure website performance at the time. We used it specifically to measure how people got to our website, what they did on the website, and then how they went through our website.
- Q. Did Frank actively track website visitors using Google Analytics?
- A. Yes.

March 4, 2025 Trial Tr. 1030:12-20 (Direct)

- Q. **And Google Analytics defines users as people who have visited here the Frank website; correct?**
- A. **Correct.**

March 4, 2025 Trial Tr. 1135:23-25 (Cross)

# "User" Means Many Things.

## JP Morgan Understood Google Analytics Defines Users as Visitors

### CROSS EXAMINATION



Ryan  
MacDonald  
Head of Growth for  
Financial Products



Q. Are you aware that Google Analytics defines users as *people who visit a website?*

A. We – I do know that they show website visitors as users, yes, but – yeah

# "User" Means Many Things.

## Frank's Google Analytics Dashboard Showed 4MM+ Users in 2021

### Frank – All Web Site Data

The screenshot shows the Google Analytics interface for 'Frank - All Web Site Data'. The left sidebar is open to the 'Audience' section, with 'Technology' selected. The main report is titled 'Acquisition' and displays a large value of '4,351,004' under the 'Users' metric. This value is circled in red. The bottom right corner of the dashboard contains a blue box labeled 'DEFENDANT'S EXHIBIT OA 103' and a note stating 'This report was generated on 3/26/21 at 2:59:31 PM'.

Analytics    Frank - All Web Site Data

Primary Dimension: Browser    Secondary dimension:    Sort Type: Default

REPORTS    Acquisition    Behavior    Conversions

Realtime    Audience

Overview    Active Users    Life Time Value BETA

Cohort Analysis BETA

Audiences

User Explorer

Demographics

Interests

Geo

Behavior

Technology BETA

Attribution BETA

Discover

Admin

Acquisition

Users

4,351,004

DEFENDANT'S EXHIBIT  
OA 103

This report was generated on 3/26/21 at 2:59:31 PM

S1 23 Cr. 251 (AKH)

## “User” Means Many Things.

Mr. Rowan Understood Frank’s “Users” Meant Website Visitors

DIRECT  
EXAMINATION



Marc Rowan  
Member, Board of  
Directors

F R A N K .

Q. You have used the term **“users”**. Does that relate solely to those who endeavor to complete a FAFSA application?

A. No. **That would be anyone who came to the website.**

## "User" Means Many Things, Including Visitor: Mr. Rowan Believed Website Visitors Were Valuable

DIRECT  
EXAMINATION



Marc Rowan  
Member, Board of  
Directors

F R A N K .

COURT: What is aggregate?

WITNESS: Aggregate is to collect or attract. . . .

If they were doing business with a financial services company, **the more users who came to their website who could be referred to that financial services company would make them more and more valuable.** And it was not just getting users to the website, it was getting users to the website at a reasonable cost.

# "User" Means Many Things.

## Mr. Amar Updated the Frank Website to Accurately Reflect 4.25MM Users

### DIRECT EXAMINATION



Jennifer Wong

Director of  
Marketing

F R A N K .

Messages in chronological order (times are shown in GMT +00:00)

triad-4704 - 2021/02/01

O Olivier Amar <olivier@withfrank.org>  
Can we change this today:

O Olivier Amar <olivier@withfrank.org>  
4.25 million students trust Frank

triad-4704 - 2021/02/01

O Olivier Amar <olivier@withfrank.org>  
Can we change this today: 2/1/2021, 4:53 PM

O Olivier Amar <olivier@withfrank.org>  
4.25 million students trust Frank 2/1/2021, 4:53 PM

one block, 4.25 million students trust frank?

Olivier Amar <olivier@withfrank.org>  
Sure, if you want

Jen Wong <jen.wong@withfrank.org> 2/1/2021, 6:58 PM

Jen Wong <jen.wong@withfrank.org> 2/1/2021, 7:09 PM

File "triad-4704 - 2021-02-01 - 00011\_Attach.mov" is missing  
Attachment: Image from iOS.MOV (88 MB)

Jen Wong <jen.wong@withfrank.org> 2/1/2021, 7:10 PM  
please ignore the san diego boy screaming in the background.

Olivier Amar <olivier@withfrank.org> 2/1/2021, 7:21 PM  
Wow. Attempting to cross country ski. That's amazing. Love it

Jen Wong <jen.wong@withfrank.org> 2/1/2021, 7:35 PM  
its pretty great, pretty positive we seen that same guy every time theres a major storm outside.

Jen Wong <jen.wong@withfrank.org> 2/1/2021, 8:10 PM  
updated the page

Olivier Amar <olivier@withfrank.org> 2/1/2021, 8:23 PM

GOVERNMENT  
EXHIBIT  
802-63  
S1 23 Cr. 251 (AKH)

## "User" Means Many Things.

### Jen Wong Checked the 4.25MM Number and Confirmed It Was Accurate

#### CROSS EXAMINATION



Jennifer Wong

Director of  
Marketing

F R A N K .

- Q. At the time he made this request you went to Google Analytics to check the 4.25 million number; right?
- A. Yes.
- \* \* \*
- Q. Did you look at a place on Google Analytics, a report that reported how many users Frank had?
- A. Yes.
- \* \* \*
- Q. What was the number that you saw that Google Analytics was reporting to you back in around February 1, 2021 when you checked this about how many users Frank had?
- A. **It was around 4.25 million.**
- Q. **That was an accurate number; correct?**
- A. **It was accurate.**

Mr. Amar Never Asked His Team to Lie or  
Change Data

# Mr. Amar Never Asked Jen Wong to Report Inaccurate Data or Change Data

## CROSS EXAMINATION



Jennifer Wong  
Director of  
Marketing

F R A N K .

Q. During that period of time where you worked daily with Mr. Amar, fair to say you talked regularly with him about data from Google Analytics as well as from other sources?

A. Yes.

Q. And not once did Olivier Amar ever ask you to report inaccurate data from Google Analytics, did he?

\* \* \*

COURT: Did he use the words -- did he ask you to report data that was labeled inaccurate?

WITNESS: No.

\* \* \*

Q. [...] Did Mr. Amar ever ask you to change data that Google Analytics was reporting when you passed it on?

A. No.

# More False Promises from the Government: No Conspiracy

## THE GOVERNMENT STORY

- The Government said Defendants created a spreadsheet (3.1.4) inflating user numbers
- The Government said Defendants inflated their visitor data
- The Government said Defendants created synthetic data for JP Morgan's validation
- The Government said Defendants bought a customer list to "pass off" to JP Morgan
- The Government said Defendants asked Mr. Vovor to make a fake list on August 2
- The Government said Defendants created a spreadsheet called "records needed" to give to Dr. Kapelner
- The Government said Defendants passed off the ASL list calling it Frank users in January 2022

## THE TRUTH

- Mr. Amar added only accurate data to 3.1.4
- Mr. Amar called that a "huge mislabel"
- Mr. Amar had nothing to do with synthetic data or validation
- Mr. Amar bought a customer list to augment Frank's users
- Ms. Javice asked Mr. Vovor to create synthetic data on August 1
- When Mr. Amar was in document, it was called "funnel since Aug 2020," and there is no proof it contained anything false at that time
- There is no evidence Mr. Amar compiled or passed off any such list

No Conspiracy:  
3.1.4 – User Breakdown Spreadsheet

51AKH Document 381-6 Filed 04/25/23

## **Ms. Javice Asked Jen Wong to Put Google Analytics Data into 3.1.4**



**From:** Charlie Javice (via Google Sheets) [drive-shares-dm-noreply@google.com]  
**on behalf of** Charlie Javice (via Google Sheets) <drive-shares-dm-noreply@google.com> [drive-shares-dm-noreply@google.com]  
**Sent:** 6/24/2021 2:18:26 PM  
**To:** jen.wong@withfrank.org  
**Subject:** Spreadsheet shared with you: "User\_Breakdown"

charlie@withfrank.org has invited you to edit the following spreadsheet:

here is the tab, you can see the breakdown need in columns F through L, we are taking the sessions column for this

**GOVERNMENT  
EXHIBIT  
1636**  
SI 23 Cr. 251 (AKH).

## No Conspiracy. 3.1.4

### Mr. Amar—with Jen Wong—Put Accurate Google Analytics Data into 3.1.4

CROSS  
EXAMINATION

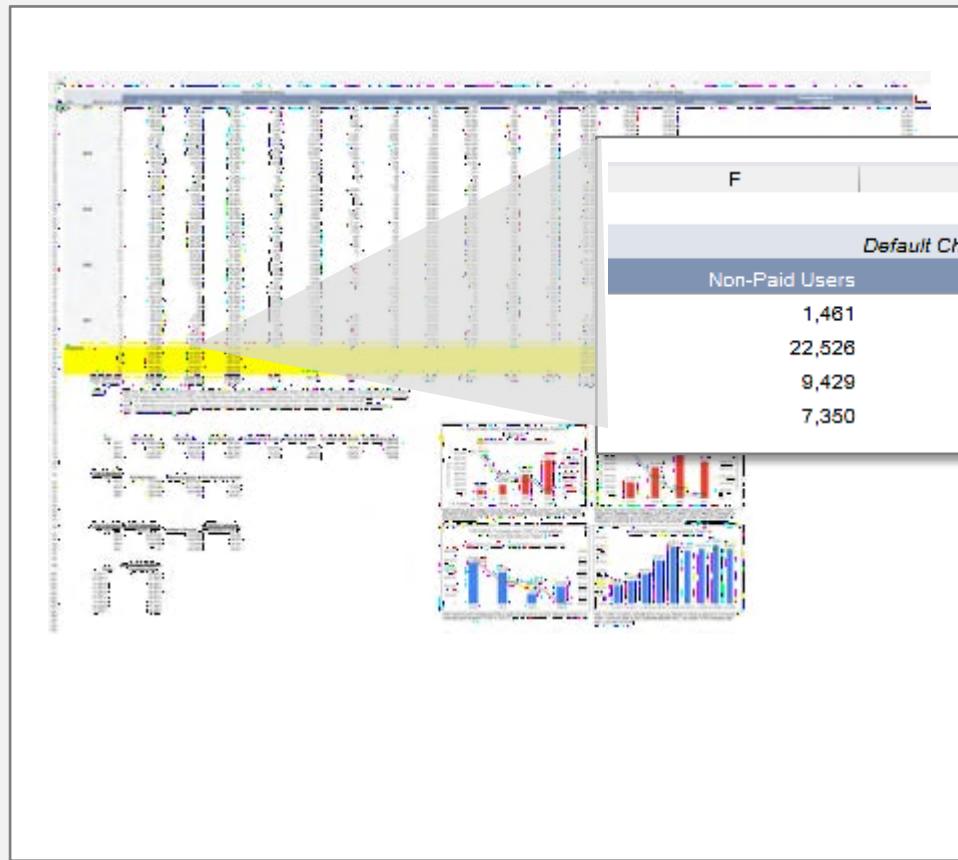


Jennifer Wong

Director of  
Marketing

F R A N K .

- Q. And you see that Ms. Javice shares a spreadsheet called User Breakdown? Do you see that?
- A. Yes.
- Q. And she says, “Here’s the tab. You can see **the breakdown need in columns F through L**. We are taking the Sessions column for this.” Do you see that?
- A. Yes.
- Q. When you got this request from Ms. Javice to pull this information, did you just go to Google Analytics and pull information that Google Analytics was reporting and did you give it back to her?
- A. Yes.
- Q. Meaning, in other words, you didn’t take Google Analytics data and change it in any way; you just pulled information from Google Analytics and passed it on.
- A. No. **We took it** exactly from Google Analytics. However, it exported directly into Google Sheets and then copied and pasted it over to that report that she requested.

**No Conspiracy. 3.1.4****Mr. Amar—with Jen Wong—Put Accurate Google Analytics Data into 3.1.4**

Default Channel Grouping						
F	G	H	I	J	K	L
Non-Paid Users	(Other)	Direct	Display	Email	Organic Search	Paid Search
1,481	3	1,038	11		221	7,186
22,526	518	5,793	1,777		554	95,187
9,429	96	5,459	824	455	890	140,021
7,350	275	4,750	3,031	123	808	147,882

GOVERNMENT  
EXHIBIT  
**3.1.4**  
S1 23 Cr. 251 (AKH)

**No Conspiracy. 3.1.4**

**Mr. Amar Didn't Transmit (Another) Version 3 of 3.1.4 – With 18 More Columns**

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40																																																																																																																																																																
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# No Conspiracy. 3.1.4

## Mr. Amar Never Sent 3.1.4 to Anyone

### DIRECT EXAMINATION



Houston Cowan  
Analyst



THE COURT: Can I see the forwarding e-mail, please?

MR. FERGENSON: **[P]lease pull up 3010 again [...]**

THE COURT: So the information on that chart was sent to you from Charlie Javice?

THE WITNESS: Yes. That is correct, your Honor.

THE COURT: And Mr. Amar is not on this memo, right?

THE WITNESS: That is correct your Honor; he is not.

**From:** Charlie Javice [charlie@withfrank.org]  
**on behalf of** Charlie Javice <charlie@withfrank.org> [charlie@withfrank.org]  
**Sent:** 6/24/2021 3:06:11 PM  
**To:** Koskopolis, Luke [LKoskopolis@liontree.com]; Michael, Alex [AMichael@liontree.com]; Cowan, Houston [HCowan@liontree.com]  
**Subject:** Re: Mason comments  
**Attachments:** User\_Breakdown\_CJ\_v2.xlsx

Attached with users by attributed product and FAFSA completion.  
--> How far out do you want projections? Is it just user projections or need the whole mix here?  
--> Will overlap the retention for the platform this afternoon.

GOVERNMENT EXHIBIT  
3010  
S1 23 Cr. 251

## No Conspiracy. 3.1.4

### Mr. Amar Didn't Have Access to the Virtual Data Room Storing 3.1.4

CROSS  
EXAMINATION



Houston Cowan  
Analyst



- Q. Sir, isn't it a fact that while Ms. Javice and Mr. Glazer were granted access to the virtual data room, Mr. Amar was not?
- A. I do not recall granting Mr. Amar access.

No Conspiracy:  
Mr. Amar Called Out “Huge Mislabel” of Visitor Data

# No Conspiracy: "Huge Mislabel" of Visitor Data

● = PRE-CORRECTION  
■ = POST-CORRECTION



# No Conspiracy? Huge Mislabel!

## Mr. Amar Provided an Accurate Number of 3.3MM Website Impressions

**From:** Charlie Javice [charlie@withfrank.org]  
**on behalf of** Charlie Javice <charlie@withfrank.org> [charlie@withfrank.org]  
**Sent:** 6/25/2021 6:48:01 PM  
**To:** Koskopolis, Luke [LKoskopolis@liontree.com]; Cowan, Houston [HCowan@liontree.com]  
**CC:** Olivier Amar [olivier@withfrank.org]; Matt Glazer [matt@withfrank.org]; LT-ProjectFrontier@liontree.com  
**Subject:** Re: Follow up Data from Calls today  
**Attachments:** CJ- Visitors.xlsx

Unique visitors attached. It only goes back 16 months as google search is no way to get the older data. You can see we doubted since last year with messaging tests in 2021.

You may want to graph this for them in a way to show growth as they seem important things.

Charlie

On Fri, Jun 25, 2021 at 2:06 PM Charlie Javice <charlie@withfrank.org> wrote:  
 PDF from the call on the journey and stuff.  
 SEO you got earlier in screenshots.

Will follow up on the other stuff.

Charlie

On Fri, Jun 25, 2021 at 12:27 PM Koskopolis, Luke <LKoskopolis@liontree.com> wrote:

Hi all – see below for an initial list. Let me know if any questions

- User data
  - Paid vs. Non-paid graphs - LT to create
  - June 2021 FAFSA data
  - Further pathway data on users listed in the current draft
- Impressions
  - I know you all are working on the traffic data we discussed yesterday
  - Is the 3.3mm impressions number Olivier quoted something we can upload to the VDR? Think that would be good to follow up with can produce it
- SEO data
  - Anything we can add here to be responsive to what Olivier walked appear on?
  - Any other pdfs we have that we have screenshared the last few days would

Thanks,

Luke Koskopolis

FOIA Confidential Treatment Requested by JPMorgan Chase Bank, N.A.  
 CONFIDENTIAL

### • Impressions

- I know you all are working on the traffic data we discussed yesterday
- Is the 3.3mm impressions number Olivier quoted something we can get on a monthly or quarterly basis and upload to the VDR? Think that would be good to follow up with since we mentioned it in whatever form we can produce it

GOVERNMENT  
EXHIBIT  
3017  
S1 23 Cr. 251

# No Conspiracy: “Huge Mislabel” of Visitor Data

● = PRE-CORRECTION  
■ = POST-CORRECTION

● JUN 25  
Ms. Javice sends mislabeled impressions data as “unique visitor” data

● JUN 25  
Mr. Amar quotes “3.3mm impressions,” LionTree asks for data on it

J U N E

J U L Y



# No Conspiracy? Huge Mislabel!

## Ms. Javice Sent Mislabeled Visitor Data to LionTree



**From:** Charlie Javice [charlie@withfrank.org]  
**on behalf of** Charlie Javice <charlie@withfrank.org> [charlie@withfrank.org]  
**Sent:** 6/25/2021 6:48:01 PM  
**To:** Koskopolis, Luke [LKoskopolis@liontree.com]; Cowan, Houston [HCowan@liontree.com]  
**CC:** Olivier Amar [olivier@withfrank.org]; Matt Glazer [matt@withfrank.org]; LT-ProjectFrontier@liontree.com  
**Subject:** Re: Follow up Data from Calls today  
**Attachments:** CJ-Visitors.xlsx

Unique visitors attached. It only goes back 16 months as google search console only tracks 16 months. There is no way to get the older data. You can see we doubled since last year with no paid budget other than classfinder messaging tests in 2021.



A	B	C
Year	Month	SUM of Visitors
2020	02	2,346,280.00
	03	2,716,814.00
	04	1,772,776.00
	05	1,710,717.00
	06	1,872,116.00
	07	3,434,013.00
	08	4,052,534.00
	09	3,906,368.00
	10	5,541,059.00
	11	3,814,799.00
	12	3,379,546.00
2020 Total		34,547,022.00
2021	01	3,355,815.00
	02	2,826,819.00
	03	3,433,918.00
	04	3,472,261.00
	05	3,054,258.00
	06	2,878,428.00
2021 Total		19,021,499.00
Grand Total		53,568,521.00

# No Conspiracy – “Huge Mislabel”

## Mr. Amar Never Touched the Mislabeled Data Sent to LionTree

**DIRECT  
EXAMINATION**



Cory Gaddis  
Records Custodian

**Google**

- Q. At the bottom where it says Title, what's the title?
- A. **CJ Visitors.**
- Q. [...] Mr. Gaddis, who has permissions on this document, which email address?
- A. **I'm only seeing the charlie@withfrank.org.**
- Q. And it's just the charlie@withfrank.org on this document.
- A. Correct.

A	B	C
Year	Month	SUM of Visitors
2020	02	2,346,280.00
	03	2,716,814.00
	04	1,772,776.00
	05	1,710,717.00
	06	1,872,116.00
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**GOVERNMENT  
EXHIBIT  
3017-A**  
S1 23 Cr. 251

# No Conspiracy: "Huge Mislabel" of Visitor Data

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Mr. Amar quotes "3.3mm impressions," LionTree asks for data on it

● JULY 7  
Mr. Amar calls out mislabeled data

capitalOne

J U N E

J U L Y

# No Conspiracy? "Huge Miscalculation"

## LionTree Requested a Call to Prepare for the Capital One Meeting

**From:** Koskopolis, Luke [L.Koskopolis@liontree.com]  
**on behalf of** Koskopolis, Luke <L.Koskopolis@liontree.com> [L.Koskopolis@liontree.com]  
**Sent:** 7/7/2021 9:56:46 PM  
**To:** 'Charlie Javice' [charlie@withfrank.org]; Cowan, Houston [HCowan@liontree.com]; Braun, Ben [bbraun@liontree.com]  
**CC:** Matt Glazer [matt@withfrank.org]; olivier@withfrank.org; LT-ProjectFrontier@liontree.com; Braun, Ben [bbaun@liontree.com]  
**Subject:** RE: Project Frontier Capital One Follow up  
**Attachments:** Project Frontier Meeting Follow-Up\_14.pdf

Hi all - Cap One requested a call with Olivier to review the follow topics tomorrow morning. These will be covered by the deck so ideally we can complete that deck this evening and offer some slots.

Attached is the latest deck with the stat added from Charlie. Can we add some additional stats / color on pages 4-5 and 11-12?

Maybe we can jump on a call at 630pm EST to review the open couple items and close what we can?

- Student age / demographic split
- FAFSA starts and completion
- Retention / cross-sale by product

Luke Koskopolis  
LionTree LLC  
212.644.5327 Office | 516.712.7111 Cell  
L.Koskopolis@liontree.com

**From:** Charlie Javice <charlie@withfrank.org>  
**Sent:** Wednesday, July 7, 2021 2:41 PM  
**To:** Cowan, Houston <HCowan@liontree.com>  
**Cc:** Matt Glazer <matt@withfrank.org>; olivier@withfrank.org; LT-ProjectFrontier@liontree.com; Braun, Ben <bbaun@liontree.com>  
**Subject:** Re: Project Frontier Capital One Follow up

All time breakdown of years is: 69% dependent (under 24) and 31% (over 24) if we want to add that to the demographic slide.

Charlie

On Wed, Jul 7, 2021 at 2:13 PM Cowan, Houston <HCowan@liontree.com> wrote:

All,

Please find attached draft materials, note that we have a couple of tags for your review / response in the document as well as an attached excel with a template for what we are looking for on the visitor side (dummy numbers inputted for now).

Let us know of any questions or thoughts as you review and incorporate additional information as noted.

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CONFIDENTIAL



JPMC\_00066195  
USAO\_Rel\_000086943

**From:** Koskopolis, Luke [L.Koskopolis@liontree.com]  
**on behalf of** Koskopolis, Luke <L.Koskopolis@liontree.com> [L.Koskopolis@liontree.com]  
**Sent:** 7/7/2021 9:56:46 PM  
**To:** 'Charlie Javice' [charlie@withfrank.org]; Cowan, Houston [HCowan@liontree.com]; Mat Glazer [matt@withfrank.org]; olivier@withfrank.org; LT-ProjectFrontier@liontree.com; Braun, Ben [bbaun@liontree.com]  
**CC:**  
**Subject:** RE: Project Frontier Capital One Follow up  
**Attachments:** Project Frontier Meeting Follow-Up\_14.pdf

Maybe we can jump on a call at 630pm



# The Mislabeled Data Was Put In a Slide Deck Reviewed on July 7

**From:** Koskovolis, Luke [Koskovolis@liontree.com]  
**on behalf of** Koskovolis, Luke [Koskovolis@liontree.com] [Lkoskovolis@liontree.com]  
**Sent:** 7/7/2021 9:56:46 PM  
**To:** 'Charlie Javice' [charlie@withfrank.org]; Cowan, Houston [HCowan@liontree.com]  
**CC:** Matt Glazer [matt@withfrank.org]; olivier@withfrank.org; LT-ProjectFrontier@liontree.com; Braun, Ben [braun@liontree.com]  
**Subject:** RE: Project Frontier Capital One Follow up  
**Attachments:** Project Frontier Meeting Follow-Up\_14.pdf

Hi all - Cap One requested a call with Olivier to review the follow topics tomorrow morning. These will be covered by the deck so ideally we can complete that deck this evening and offer some slots.

Attached is the latest deck with the stat added from Charlie. Can we add some additional stats / color on pages 4-5 and 11-12?

Maybe we can jump on a call at 630pm EST to review the open couple items and close what we can?

#### - Student age / demographic split

Luke Koskov  
LionTree LLC  
212.644.532  
lkoskov@lione

**From:** Char  
**Sent:** Wedn  
**To:** Cowan,  
Question: Do users visit Frank other than the once per year to do their FAFS.  
*(Visitor Data 3.1.8 in VDR)*

#### Frank Visitor Data Over the Past 16 Months

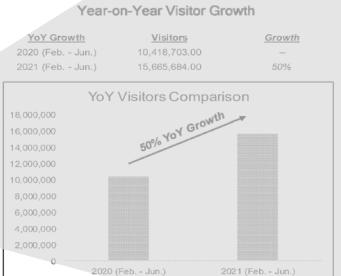
Subject: Re	Year	Month	Visitors	YoY Growth
All time bre slide.	2020	02	2,246,260	--
		03	2,716,614	--
		04	1,772,776	--
Charlie		05	1,710,717	--
		06	1,872,116	--
		07	3,434,013	--
On Wed, Ju		08	4,052,534	--
		09	3,906,368	--
		10	5,541,059	--
All,		11	3,814,799	--
		12	3,379,546	--
	2020 Total		34,547,022	--
Please find well as an now).	2021	01	3,355,915	--
		02	2,826,819	20%
		03	3,433,918	26%
		04	3,472,261	96%
		05	3,345,958	79%
		06	2,878,428	54%
2021 YTD Total			18,021,489	50%

*\*Google search console only tracks last 16 months of data*

Let us know

CIA Confidential

OIA Confidential



FRANK.  
JPMC\_000662  
USAQ Rel 0000868

Frank Visitor Data Over the Past 16 Months			
Year	Month	Visitors	YoY Growth
2020	01	2,346,280	-
	02	2,716,814	-
	03	1,772,776	-
	04	1,710,717	-
	05	1,872,116	-
	06	3,434,013	-
	07	4,052,534	-
	08	3,206,358	-
	09	5,541,059	-
	10	3,814,798	-
	11	3,379,546	-
	12	34,547,022	-
<b>2020 Total</b>		<b>34,547,022</b>	<b>-</b>
2021	01	3,355,815	-
	02	2,826,819	20%
	03	3,433,918	26%
	04	3,472,261	96%
	05	3,054,258	79%
	06	2,878,428	54%
<b>2021 YTD Total</b>			<b>19,021,499</b>
			60%

**GOVERNMENT  
EXHIBIT  
3037**

## No Conspiracy? Huge Mislabel!

### LionTree Learned About the Mislabeled Data on the July 7 Call

DIRECT  
EXAMINATION



Houston Cowan  
Analyst



- Q. Now, Mr. Cowan did there come a time when you learned that data was not unique website visits?
- A. Yes.
- Q. And could you explain to the jury, at a high level, what you learned.
- A. We learned that it was **mislabeled** and that the data actually represented impressions on the website rather than unique visitors.

## No Conspiracy? Huge Mislbel!

# Houston Cowan Said the Correction Came From Someone At Frank

### CROSS EXAMINATION



Houston Cowan  
Analyst



- Q. Does that refresh your recollection that the person who informed you of this mislabel was Mr. Olivier Amar?
- A. It does not refresh my recollection, sir.
- Q. But I am right that you know it came from Frank and not somebody at LionTree.
- A. That is correct, yes. The answer—rather the clarification, yes.

# No Conspiracy? Huge Mislabel

## On the July 7 Call, Mr. Amar Called the Visitors Data a “Huge Mislabel”

**Short Message Report**

<b>Conversations:</b> 1	<b>Participants:</b> 6
<b>Total Messages:</b> 51	<b>Date Range:</b> 7/7/2021

**Outline of Conversations**

**execs-438 - 2021/07/07 • 51 messages on 7/7/2021** • Charlie Javice <charlie@tapd.us>  
 • Matt Glazer <matt@withfrank.org> • Olivier Amar <olivier@withfrank.org>

Olivier Amar <olivier@withfrank.org>  
 We need to discuss this. 7/7/2021, 10:47 PM

Olivier Amar <olivier@withfrank.org>  
 That's a huge mislabel 7/7/2021, 10:47 PM

Olivier Amar <olivier@withfrank.org>  
 This is the right graph 7/7/2021, 10:47 PM

**Olivier Amar <olivier@withfrank.org>**  
**That's a huge mislabel**

image\_1image.png (670 KB)

Olivier Amar <olivier@withfrank.org>  
 Year over year 7/7/2021, 10:47 PM

**GOVERNMENT EXHIBIT 802-22 S1 23/Cr. 251(AKH)**

# No Conspiracy: "Huge Mislabel" of Visitor Data

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● JUN 25  
Mr. Amar quotes "3.3mm impressions," LionTree asks for data on it

● JULY 7  
Mr. Amar calls out mislabeled data

● JULY 12-13  
LionTree follows up regarding mislabeled data

J U N E

J U L Y

# No Conspiracy? Huge Mislabel!

## LionTree's Managing Partner Had to Get Involved



### CROSS EXAMINATION



Houston Cowan  
Analyst



**From:** Braun, Ben <[bbraun@liontree.com](mailto:bbraun@liontree.com)>  
**Sent:** Tuesday, July 13, 2021 7:59:06 AM  
**To:** Charlie Javice <[charlie@withfrank.org](mailto:charlie@withfrank.org)>; Koskopolis, Luke <[LKoskopolis@liontree.com](mailto:LKoskopolis@liontree.com)>; Michael, Alex <[AMichael@liontree.com](mailto:AMichael@liontree.com)>; 'Matt Glazer' <[matt@withfrank.org](mailto:matt@withfrank.org)>  
**Cc:** Cowan, Houston <[HCowan@liontree.com](mailto:HCowen@liontree.com)>; Agarwal, Nikhil <[nagarwal@liontree.com](mailto:nagarwal@liontree.com)>; LT-ProjectFrontier@liontree.com <[LT-ProjectFrontier@liontree.com](mailto:LT-ProjectFrontier@liontree.com)>  
**Subject:** RE: CapOne Call Follow-Up

If it was mislabeled data lets just tell them that and be direct. Better now than later.

- Q. Can we go to 3.1.8, please. Now we've established that at some point you learned that the Visitors heading was mislabeled, that should have been Impressions, correct?
- A. That is correct.

\* \* \*

- Q. It was so significant that Mr. Braun had to get involved in rectifying that problem, right?
- A. That is correct; Mr. Braun got involved.
- Q. And he's one of the top three guys in the company.
- A. That is correct.

GOVERNMENT EXHIBIT 3045  
51 23 Cr. 251

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Mr. Amar quotes "3.3mm impressions," LionTree asks for data on it

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Mr. Amar calls out mislabeled data

● JULY 12-13  
LionTree follows up regarding mislabeled data

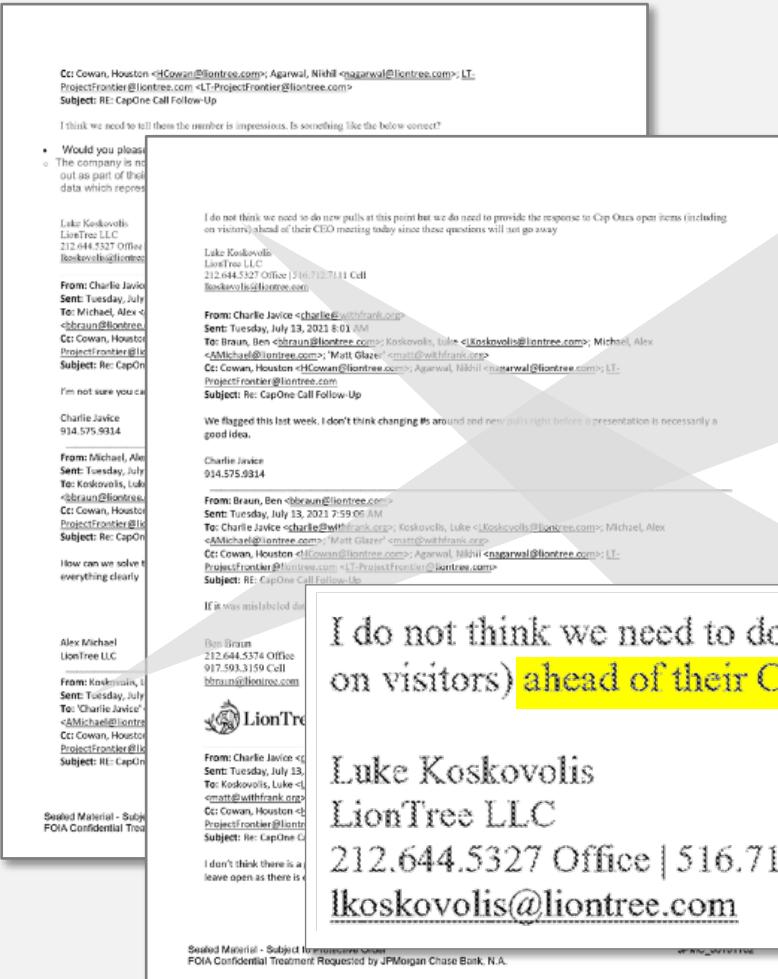
■ JULY 13  
LionTree issues the correction to Capital One as a priority 1 issue, same day as CEO session

J U N E

J U L Y

# No Conspiracy? Huge Mislabel!

## LionTree Issued the Correction Right Before the CEO Session



**From:** Koskopolis, Luke <lkoskopolis@liontree.com>  
**Sent:** Tuesday, July 13, 2021 8:17:41 AM  
**To:** 'Charlie Javice' <charlie@withfrank.org>; Braun, Ben <bbraun@liontree.com>; Michael, Alex <AMichael@liontree.com>; 'Matt Glazer' <matt@withfrank.org>  
**Cc:** Cowan, Houston <HCowan@liontree.com>; Agarwal, Nikhil <nagarwal@liontree.com>; LT-ProjectFrontier@liontree.com <LT-ProjectFrontier@liontree.com>  
**Subject:** RE: CapOne Call Follow-Up

I do not think we need to do new pulls at this point but we do need to provide the response to Cap Ones open items (including on visitors) ahead of their CEO meeting today since these questions will not go away

Luke Koskopolis  
LionTree LLC  
212.644.5327 Office | 516.712.7111 Cell  
lkoskopolis@liontree.com

Sealed Material - Subject to automatic redaction  
FOIA Confidential Treatment Requested by JPMorgan Chase Bank, N.A.

GOVERNMENT  
EXHIBIT  
3045  
51 23-Cr. 251

# No Conspiracy? Huge Mislabel!

## LionTree's Correction of the Mislabeled Data that Mr. Amar called Out

**To:** RAHUL JINDAL[rahul.jindal@capitalone.com]; Koskopolis, Luke[LKoskopolis@liontree.com]  
**Cc:** Cowan, Houston[HCowan@liontree.com]; Amanda Christianson[amanda.christianson@capitalone.com]; Mason Young[mason.young@capitalone.com]; Florian Coter [florian.coteraberndt@capitalone.com]; Michael, Alex[AMichael@liontree.com]; Braun, Ben[bbraun@liontree.com]

**From:** Agarwal, Nikhil[nagarwal@liontree.com]

**Sent:** Tue 7/13/2021 1:54:00 PM Coordinated Universal Time

**Subject:** RE: [External Sender] RE: Call w/ Charlie & mgt. meetings

**Priority 1:**

Would you please share with us the unique web visitor figures?

- The company is working to pull visitors and unique visitors which is not actively tracked. The data provided in 3.1.8 represents impressions from Google search console.

**CROSS EXAMINATION**



**Mason Young**  
Senior Vice President

**Capital One**

**CONFIDENTIAL TREATMENT REQUESTED UNDER FOIA**  
**CONFIDENTIAL**

**GOVERNMENT EXHIBIT**  
**1691**  
S1 23 Cr. 251 (AKH)

LTF-0027271  
USAO\_Rm\_000674980

Q. Now, I want to direct your attention specifically to where it says [...] Would you please share with us web visitor figures. Do you see that?

A. Yes.

Q. And this is under Priority 1. This is a critical question the bank wants answered; right?

A. Correct.

**GOVERNMENT EXHIBIT**  
**1691**  
S1 23 Cr. 251 (AKH)

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- JULY 12-13 LionTree follows up regarding mislabeled data

■ JULY 13  
LionTree issues the correction to Capital One as a priority 1 issue, same day as CEO session

■ JULY 14  
Capital One walks away

J U N E

J U L Y

## No Conspiracy? Huge Mislabel!

# One Day Later, Capital One Walked Away from the Frank Deal

CROSS  
EXAMINATION



Mason Young  
Senior Vice President

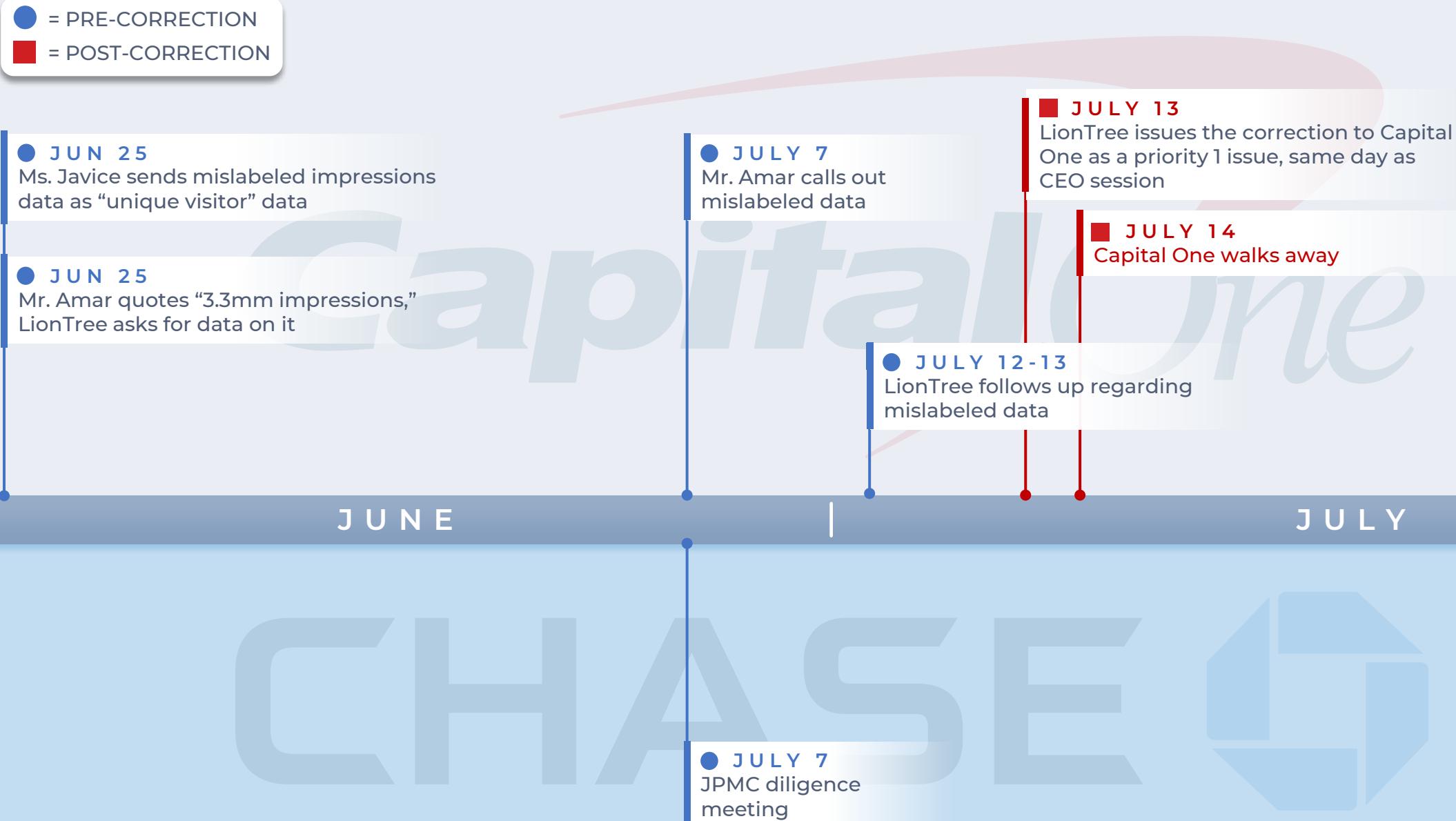


- Q. That [CEO] session [...] resulted in the bank deciding not to make the purchase; right?
- A. Correct.

## What Were the Consequences of Mr. Amar's Calling Out the Huge Mislabel?

No Conspiracy:  
Mr. Amar Cut Out of JP Morgan Due Diligence

# No Conspiracy: Mr. Amar Cut Out of JP Morgan Diligence



# No Conspiracy: Mr. Amar Cut Out of JP Morgan Diligence

